The National School of Aesthetics

Complaints and Critical Incidents Register

1 January 2025 - 31 January 2026

Reference	Date sent	Received	Raised by	Theme	Status	Outcome
25/001	3/09/2025	3/09/2025	Two students	Allegations of inapproprate touching during practical classes	Closed	Student moved after interviews and advice from police. Classes monitored and client modesty reinforced. Police advised accusers to lodge allegations with Police if required. None did.
25/002	2/12/2025	2/12/2025	Student	Enrolment withdrawal request and refund of tuition and compulsory fees	Resolved	Partial refund ordered by Study Complaints